

Wessex Care is set to transform its homes

**Matthew Airey of Wessex Care tells us how 'Kimberly West' will be the first Care Centre
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The rumours are true! Now the evidence is clear to see. On the corner of Tollgate Road and Fowlers Hill, Wessex Care's new Care Centre, 'Kimberly West', is nearing completion and will officially open in late March 2017.

Plans have already begun for a single, smooth transfer of residents from the existing home. Work will then commence on the demolition and rebuild of the original 'Kimberly House' to the same exacting specifications.

The new Care Centres will not just be care homes, but will deliver a new concept in care services:

- Physical facilities with residential capability in the heart of the community that deliver a range of specialist in-house and outreach services, accessible 24/7.
- "Smart", efficient, flexible facilities utilising the latest advances in technology to support care provision, control cost and increase contact time.
- Intimate facilities that support the care of people as individuals; engaging and welcoming to all.
- Education facilities that help everyone learn how to care for someone properly and provide ongoing support.

Mr Airey explains that, "To achieve this, the design specification was essentially created from the customer and employee perspective. We asked, "What would help customers to be as enabled as possible and have their health and welfare efficiently supported, and what would assist the nurses and care staff to work as efficiently and effectively as possible?"

"This culminated in a 'central hub', compact design concept; placing duty staff at the middle of each floor, minimising time taken to respond to customer needs and bucking the trend for the large, multi-roomed, 'hotel style' care homes. Our new Care Centre layout limits the accommodation to no more than around 30 residents, allowing more quality nursing and care time to be spent by staff with the residents."

The subsequent roll out of Wessex Care's multi-million pound development programme has been carefully planned to meet the accommodation needs of vulnerable adults and older people. By the completion of the five-year programme, the original Wessex Care residential, nursing and dementia care homes will have doubled their number of available beds to 250, adding 150 additional employment opportunities in Salisbury, as well as creating extensive additional revenue for the local economy from the group's spending power.

The five new state-of-art Care Centres will provide central access to a range of rehabilitation and divergence support services, ranging from high-end nursing through to dementia, mental health and challenging behaviour care available as residential, day or community services.

Mr Airey added, "We have partnered with Wiltshire Council and the NHS for over 15 years to provide high quality, effective services at an accessible cost to meet the financial challenges of the Council and Clinical Commissioning Groups for the benefit of Salisbury residents and look forward to providing that public service for many years to come."

New features of the Care Home Centre

- Fire suppression system, fire evacuation lift and generator back up.
- Full CCTV overt recording system, electable for bedrooms.
- Ergonomically designed to increase staff and resident contact time.
- All specialist en-suite rooms with overhead built-in hoists.
- Bariatric and couple care capability.
- Telecare, Tele-health and NHS system link capability.
- Health and rehabilitation, social club and activity centre.
- Relatives' and community support accommodation.
- Day care and meal delivery services.
- Computerised smart, integrated care planning, communication and recording systems.