

# GOOD RATING FOR CASTLEVIEW

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CASTLE View Nursing Home has been rated GOOD in all 5 key lines of enquiry by the Care Quality Commission (CQC) inspectors for this year.

The Registered Care Manager Tracey Morris said they were last inspected in 2014 and they were all incredibly happy for CQC to see that they had maintained the fantastic quality of care since the last inspection.

“We have a very good team at Castle View and the support from Deputy Care Manager, Kinga Zyzak within the home is excellent. The staff are always happy working together as a team.” she said.

She said the inspectors were at the home in February and conducted inspections for two days with full cooperation from the staff which left the inspectors feeling happy after the two days.

Business Director Christian Airey said these visits to the homes are not scheduled and the inspectors can visit at any time. ‘We have and will continue to welcome CQC into our homes, it is fundamental that we are open and transparent as a company and we welcome the continued support from the inspectors and CQC.’

He thanked the staff and management for maintaining the standard of care and wellbeing of the residents and the homes at all times.

CQC is the independent regulator for health and social care in England and makes sure services such as hospital, care homes, dentists and general practices provide people with safe, effective, compassionate and high quality care.

The CQC monitors and inspects these services, and then publishes its findings and ratings to help people make choices about their care.

