

Dear Julie and everyone at Milford Manor,

Words cannot express our gratitude for the loving care and support you showed Mum (ve) and the family during the last two years. It was a very difficult decision to place Mum in a Residential home but we were very fortunate to find a place like Milford Manor where the staff were unfailingly kind and helpful as we navigated our way through the tricky waters of Mum's condition. Someone once asked me why we said Mum died at home in her obituary and the answer was simple because she did. Milford Manor was her home and we were always welcome.

We were so glad Mum died peacefully at Milford Manor surrounded by her loving carers and family. We could not have supported her alone, particularly during those last four days of her life. The staff were always there holding our hand every step of the way making sure Mum was comfortable and the family were comfortable too. Thank you for everything you did - the food, the drink, the quiet and loving support. It meant everything to be able to hold Mum's hand knowing we did not need to leave her side because we knew you would be there to take care of us too.

Thank you ~~seems inadequate~~ Milford Manor is a wonderful place and the staff are exceptional. Mum was very settled there but more importantly, she was happy.

We wish you all the best and think of you often.

Best wishes and kind regards,  
Kin, Bob and Lindsay.